

**2021**  
***Avery County***  
***Comprehensive***  
***Community Resource***  
***Guide***



## **Children Services**

### **Agency Name: Avery County Department of Social Services**

Description: Child day care, foster care, foster care licensure, adoption, emergency placements and independent living. Crises intervention, emergency assistance, food stamp program and Health choice. Low income energy assistance, Medicaid, Work first assistance, Welfare-to-Work and work permits.

Address: 175 Linville Street, Newland, NC 28657

Phone: (828) 733-8230

Website: <http://www.averycountync.gov/departments/DSS.php>

### **Agency Name: Crossnore Child Development Center**

Description: Full daycare facility for birth through pre-k. Modern, state of the art facility. WE LEARN curriculum followed. Meals and snacks provided.

Address: 129 Allen Circle, Crossnore, NC 28616

Phone: (828) 733-4229

### **Agency Name: Intermountain Children's Services, Inc. (Head Start)**

Description: Comprehensive child development program for economically disadvantaged preschoolers. Services include education, social services, parent involvement, services to the disabled, health, mental health, nutrition, and transition services.

Address: 4929 NC-226, Bakersville, NC 28705

Phone: (828) 688-2190

### **Agency: Crossnore School and Children's Home Program: Foster Care and Adoption**

Description: Crossnore School & Children's Home is a non-profit residential foster care home for all children in crisis from North Carolina

Phone: (828) 733-4305

Website: <https://www.crossnore.org/programs/>

Address: 100 DAR Drive, Newland, NC 28657

### **Program: Youth in Transition**

Description: Offers support to young adults again out of foster care or who have experienced foster care in the past. Offers peer counseling and financial literacy. Also offers help with finding housing, transportation, and employment.

Phone: (828) 733-4305

Website: <https://www.crossnore.org/life-after-crossnore-youth-in-transition/>

Address: 100 DAR Drive, Newland, NC 28657

## **School**

### **Agency Name: Mayland Community College (Avery Learning Center)**

Description: Offers a variety of educational services to adults, including an ESL class; designed seeking to speak, read, or write the English language. Also offers a GED class and a life skills training program for developmentally disabled adults.

Phone: (828) 733-5883

Website: <https://www.mayland.edu/>

Address: 785 Cranberry St, Newland, NC 28657

### **Agency Name: NC Cooperative Extension Service- Avery County**

### **Program: North Carolina Cooperative Extension Center- Avery County**

Description: Offers forestry management services and agricultural production information. Offers nutrition information workshops and food safety education. Also youth programs such as 4-H activities, clubs, and camps.

Phone: (828) 733-8270

Website: <https://avery.ces.ncsu.edu/>

Address: 661 Vale Road, Newland, NC 28657

### **Agency Name: School District- Avery County**

### **Program: Homeless Liaison**

Description: Offers services for homeless youth and their families. Helps students enroll or stay in school. Connects families to community resources for health, transportation, food, and more.

Phone: (828) 733- 6006

Website: <https://www.averyschools.net>

Address: 775 Cranberry Street, Newland, NC 28657

### **Program: Public Schools**

Description: Offers public and special education. Also handles reports or bullying. Visit website to find contact information for each school.

Phone: (828) 733-6006

Website: <https://www.averyschools.net>

Address: 775 Cranberry Street, Newland, NC 28657

**Agency Name: “Reaching Avery” Ministry (Emergency Food Pantry)**

Description: Assistance with utility expenses, prescriptions, and fuel/wood for heat. Emergency food boxes, low-cost or free clothing, household items, and furniture (when available).

Address: 147 New Vale Road, Newland NC 28657

Phone: (828) 733-5127

### **Employment/Education/Training**

**Agency Name: Mayland Community College- Basic Skills Program**

Description: Assistance with basic skills such as reading and math, assistance attaining GED, college preparation, assistance with college placement exams, English as a second language (ESL) classes and compensatory education for individuals with mental, emotional, or physical disabilities. Students 16-18 years old may participate with permission.

Address: 200 Mayland Drive, Spruce Pine, NC 28777

Phone: (828) 765-7351

Contact Person: Steve Gunter (ext. 208) / Keeli Fawcett (ext. 291) (for underage students)

Website: [www.mayland.edu](http://www.mayland.edu)

**Agency Name: Appalachian State University**

Description: Nestled in the Blue Ridge Mountains of North Carolina, Appalachian State University offers a challenging academic environment, energetic campus life and breathtaking location. Appalachian combines the best attributes of small liberal arts college with those of a large research university. Known for its value and affordability, Appalachian enrolls about 17,000 students and offers more than 140 undergraduate and graduate majors. Small classes and close interactions between faculty and students create a strong sense of community, which has become an Appalachian hallmark. Appalachian, located in Boone, NC, is one of 16 universities in the UNC system.

Address: A.S.U. Box 32004, Boone, NC 28608

Phone: (828) 262-2000

Website: [www.appstate.edu](http://www.appstate.edu)

**Agency Name: JobLink Career Center**

Description: Training assistance, On-the-job training

Address: 428 Pineola St, Newland, NC 28657

Phone: (828) 737-3901

Contact Person: Carrie Stewart

**Agency Name: American Business Corporation- Job Corps Recruitment**

Description: Residential and non-residential employability training to include trade training, academic (HS and GED) and some community college. Job preparation and retention skills. Trained at Job Corps centers and provide placement services and mentoring upon completion.

Address: Charlotte Merchandise Mart, 800 Briar Creek Road, Suite BB509, Charlotte, NC 28205

Phone: (888) 801-0974

Website: [www.jobcorps.gov](http://www.jobcorps.gov)

**Agency Name: Mayland Community College**

Description: Learning opportunities, work experience, skill assessment and development, counseling and support for low-income at risk youth.

Address: 200 Mayland Drive, Spruce Pine, NC 28777

Phone: (828) 765-7351

Website: [www.mayland.edu](http://www.mayland.edu)

**Agency Name: Blue Ridge Reading Team**

Description: Tutoring in local schools, prisons, home schools and Hispanic communities.

Address: PO Box 32, Bakersville, NC 28705

Phone: (828) 688-4125

**Agency Name: Workforce Office/JobLink Career Center**

Description: Job development contacts, Job search, Job placement, Unemployment Insurance. Financial assistance for re-training, Resource area, Skills training, Career Resource Area.

Address: 785 Cranberry St, Newland, NC 28657

Phone: (828) 766-1385

Website: [www.ncworks.gov](http://www.ncworks.gov)

**Agency Name: Vocational Rehabilitation**

Description: Vocational counseling, training and job placement for individuals with physical and mental disabilities.

Address: 815 Pineola St, Newland, NC 28567

Phone: (828) 733-9345

Website: [www.ncdhhs.gov/dvrs](http://www.ncdhhs.gov/dvrs)

**Agency Name: Mayland Workforce Development- Avery County**

**Program: Training Services**

Description: Offers assessment and counseling for career choices and goals. Offers financial help with tuition and books at a community college or trade school for up to 2 years. Also offers on-the-job training and internships.

Phone: (828) 737-5419

Website: <https://www.nccommerce.com/workforce/job-seekers>

Address: 428 Pineola Street, Newland, NC 28657

## **Food**

**Agency Name: Hospitality House of the Boone Area, Inc.**

Description: Crisis intervention facility assisting families and individuals in homeless/hunger situations. Bread of Life Meal daily at 5:30 pm; breakfast at 7:30 am; limited traveler's assistance and other services/support.

Address: 338 Brook Hollow Rd, Boone, NC 28607

Phone: (828) 264-1237

Website: <http://hospitalityhouseofboone.org>

**Agency Name: Toe River Health District**

**Program WIC**

Description: A resource within the community WIC provides an array of resources to women, infants, and children. These services include nutrition/resources that help the ability of mother to buy food. WIC is a resource at the health department.

Address: 545 Schultz Circle, Newland, NC 29657

Phone: (828) 733-6031

**Agency Name: "Reaching Avery" Ministry (Emergency Food Pantry)**

Description: Assistance with utility expenses, prescriptions, and fuel/wood for heat. Emergency food boxes, low-cost or free clothing, household items and furniture (when available).

Address: 147 New Vale Road, Newland, NC 28657

Phone: (828) 733-5127

**Program: Emergency Assistance and Food**

Description: Offers emergency food boxes and housekeeping basics. Also offers financial help with utilities, prescription medications, rent, and mortgage. Motel vouchers and gasoline vouchers available. Make referrals other agencies the local areas as needed.

Phone: (828) 733-5095

Website: [www.ramsrack.com](http://www.ramsrack.com)

Address: 147 New Vale Road, Newland, NC 28657

**Agency Name: Manna Food Bank**

Description: Collects, stores, warehouses and distributes food to MANNA accredited nonprofits throughout 16 counties in Western North Carolina. MANNA provides direct service on a very limited basis to those struggling with hunger through our MANNA Packs for Kids Program and Food Stamp Outreach. MANNA assists partner agencies with acquiring food to serve those facing hunger.

Address: 627 Swannanoa River Road, Asheville, NC 28805

Phone: (828) 299-3663

Email: [MANNAFoodBank@FeedingAmerica.org](mailto:MANNAFoodBank@FeedingAmerica.org)

Website: [www.MANNAFoodBank.org](http://www.MANNAFoodBank.org)

**Senior Services**

**Agency Name: Avery County Health Agency**

Address: 3616 Mitchell Avenue Suites 5 & 6, Newland, NC 28657

Phone: (828) 733-1550

Contact Person: Robert Wiseman, County Manager

**Agency Name: Senior Services- Avery County**

**Program: Avery Senior Center**

Description: Offers services and activities for older adults. Offers classes, games. And day and overnight trips. Offers computer classes, health screenings, and health education. Also

offers seasonal/holiday parties, arts and crafts, and more. Offers information and referrals to community resources Also offers a congregate lunch meal for older adults

Phone: (828) 733-8220

Website: [www.averycountync.gov/departments/senior\\_services.php](http://www.averycountync.gov/departments/senior_services.php)

Address: 165 Schultz St, Newland, NC 28657

## **Local/County Government**

### **Agency Name: Avery County**

Address: P O box 640, Newland, NC 28657

Phone: (828) 733-8202

Contact Person: Robert Wiseman, County

Manager Website: [www.averycountync.gov](http://www.averycountync.gov)

### **Agency Name: Town of Newland**

Address: 301 Cranberry St, Newland, NC 28657

Phone: (828) 733-2023

Contact Person: Brenda Pittman, Newland Town

Manager Email: [townmgr@newlandgov.com](mailto:townmgr@newlandgov.com)

Website: <https://www.townofnewland.org>

### **Agency: Court System- Avery County**

#### **Program: Clerk of Court**

Description: Performs all clerical and record-keeping functions in the court. Also hears a variety of special cases and takes guilty pleas for minor offenses.

Phone: (828) 737-6700

Website: [www.nccourts.gov/locations/avery-county](http://www.nccourts.gov/locations/avery-county)

Address: 200 Montezuma Street, Newland, NC 28657

#### **Program: Magistrate's Office**

Description: Judicial officer of the District Court. Issues warrants and sets bail. Accepts guilty pleas for minor misdemeanors and hears small claims cases. Also issues mental commitments and performs marriage ceremonies.

Phone: (828) 737-6719



Website: [www.nccourts.gov/locations/avery-county](http://www.nccourts.gov/locations/avery-county)

Address: 200 Montezuma Street, Newland, NC 28657

**Agency Name: Avery County Department of Social Services**

Description: Child day care, foster care licensure, adoption, emergency placements and independent living. Crises intervention, emergency assistance, food stamp program and Health choice. Low income energy assistance, Medicaid, Work first family assistance, Welfare-to-Work and work permits.

Address: 175 Linville St, Newland, NC 28657

Phone: (828) 733-8230

Website: <https://www.averycountync.gov/departments/DSS.php>

**Agency Name: Avery County Emergency Services**

Description: Plans and directs disaster response efforts for the county. Helps other agencies develop their emergency plans. Also offers emergency response to fire, fire safety education, and fire prevention services.

Phone: (828) 733-8210

Website: [www.averycountync.gov/departments/emergency\\_management.php](http://www.averycountync.gov/departments/emergency_management.php)

Address: 175 Linville Street, Newland, NC 28657

**Agency Name: Avery County Hyper-Reach**

Description: A free notification service that offers a quick way to share information. Alerts users to missing people, utility outages, severe weather, and more.

Phone: (828) 733-8213

Website: [www.averycountync.gov/departments/emergency\\_management.php](http://www.averycountync.gov/departments/emergency_management.php)

Address: 175 Linville Street, Newland, NC 28657

**Agency Name: Avery County Parks & Recreation**

Description: Offers recreational facilities and parks. Offers senior recreation, sporting leagues, pools, and more.

Phone: (828) 733-8266

Website: [www.averycountync.gov/new\\_residents/parks\\_and\\_recreation/index.php](http://www.averycountync.gov/new_residents/parks_and_recreation/index.php)

Address: 185 Shady Street, Newland, NC 28657

**Agency Name: Avery County Veterans Services**

Description: Offers information about benefits to veterans and their families. Also helps complete benefit applications. Offer referrals to other community agencies.

Phone: (828) 733-8211

Website: [www.averycountync.gov/departments/veterans\\_services.php](http://www.averycountync.gov/departments/veterans_services.php)

Address: 175 Linville Street, Newland, NC 28657

## **Medical Care**

### **Agency Name: Avery Health Care System**

Description: Serve permanent and seasonal residents by providing hospital primary care, physician specialty services, extended healthcare, restorative care, home care, behavioral health services and sleep studies. Managed by Carolinas HealthCare System, Avery Health Care System includes Charles A. Cannon Jr. Memorial Hospital and considers preventive medicine and community projects part of its mission.

Address: 434 Hospital Drive, Newland, NC 28657

Phone: (828) 737-7000

Website:

[https://apprhs.org/cannon/?utm\\_source=ARHSGoogleLocation&utm\\_medium=referral&utm\\_campaign=ARHSsearch](https://apprhs.org/cannon/?utm_source=ARHSGoogleLocation&utm_medium=referral&utm_campaign=ARHSsearch)

### **Agency Name: Avery County Health Department**

Description: Services provided in the following areas: Adult health, breast and cervical cancer control program, child services, CC4C/CMARC, communicable diseases, environmental health, health promotion, HIV, immunization services, laboratory services, lactation support, STD care and prevention services, TB control, vital records, WIC, and women's preventative health.

Address: 545 Schultz Circle, Newland, NC 28657

Phone: (828) 733-6031

Website: <http://www.toeriverhealth.org/>

### **Agency Name: Avery County Department of Social Services**

Description: Child day care, foster care licensure, adoption, emergency placements and independent living. Crises intervention, emergency assistance, food stamp program and health choice. Low income energy assistance, Medicaid, Work first assistance, Welfare-to-Work permits.

Address: 175 Linville St, Newland, NC 28657

Phone: (828) 733-8230

Website: <https://www.averycountync.gov/departments/DSS.php>

**Agency Name: Appalachian AIDS Outreach**

Description: Offer HIV/AIDS educational programs suited for any audience to provide the best education. One-on-one educational programs for HIV/AIDS is available.

Address: 161 Howard Street, Suite J, Boone, NC 28657

Phone: (828) 268-9661

**Agency Name: Blazing Saddles (Therapeutic Riding Program)**

Description: Provides therapeutic horseback riding for children and adults with disabilities including physical, mental, emotional, medical, learning, attention deficit, speech, etc.

Address: 1500 Laurel Lane, Blowing Rock, NC 28605

Phone: (828) 295-3335

**Agency Name: Hope Pregnancy Resource Center**

Description: Medical support including free and confidential pregnancy tests, ultrasounds, physician referrals and other testing. Material assistance such as baby and maternity clothes, housing and baby items. Emotional support including counseling, education, adoption referrals, and post abortion support groups. Spiritual encouragement through bible studies. Lending library and evangelism.

Address: 208 Howard Street, Boone, NC 28607

Phone (828) 265-HELP

Website: <http://www.firstgiving.com/HPRCinBoone>

**Agency Name: Appalachian Regional Healthcare System**

Description: Offers specialist referrals, help getting access to medications, and patient case management. A behavioral outpatient clinic offering therapy for families, adults, and children. Also offers psychiatric evaluation, medication management, and group therapy sessions. Offers healthcare services for patients who are not in need of the ER but cannot wait for an appointment.

Phone: (828) 737-7888

Address: 436 Hospital Drive Suite 235, Linville, NC 28646

Website: [apprhs.org/Appalachian-healthcare-project/](http://apprhs.org/Appalachian-healthcare-project/)

**Agency Name: High Country Community Health**

**Program: Dental Clinic**

Description: Offers dental services that includes preventive care, extractions, dentures, and more.

Watauga Dental: (828) 737-0221

Website: [www.highcountrycommunityhealth.com/neurology](http://www.highcountrycommunityhealth.com/neurology)

Address: 448 Cranberry St, Newland, NC 28657

**Program: Medical Clinic**

Description: Offers primary care services including screening for high blood pressure, diabetes, Hepatitis C, and more. Offers general physical examinations, lab work, and care for acute conditions like an ear infection or sore throat. Also offers counseling services and medication assisted treatment help with substance abuse.

Website: [www.highcountrycommunityhealth.com/cardiology](http://www.highcountrycommunityhealth.com/cardiology)

Address: 448 Cranberry Street, Newland, NC 28657

## **Mental Health**

**Agency Name: Alcohol/Drug Council**

Description: Prevention of substance abuse through educational programs, displays and literature. Assistance to parents coping with child's substance abuse.

Address: 130 Poplar Grove Connector, Suite G, Boone, NC 28607

Phone: (828) 262-5051

Website: <http://newriver.org>

**Agency Name: Daymark Recovery Services**

Description: Family preservation by intensive family therapy, case management, individual therapy. Substance abuse education, support, assessment, referral and treatment. Psychiatric evaluation. Psychological testing and liaison with schools. Parents and Children Together (PACT) program for ages 0-3.

Address: 360 Beech Street, Newland, NC 28657

Phone: (828) 733-5889

Website: <https://www.daymarkrecovery.org/locations/avery-center>

**Agency Name: North Carolina Vocational Rehabilitation- Newland**

Description: Offers opportunities to persons living with a mental or physical disability that prevents getting and keeping a job. Depending upon a individuals eligibility and financial need, services may include: diagnostic evaluations, counseling, rehabilitation engineering,

physical/mental restoration, limited transportation on a case to case basis job placement assistance, and modifications to a vehicle, job, or worksite.

Phone: (828) 733-9345

Website: [www.ncdhhs.gov/dvrs](http://www.ncdhhs.gov/dvrs)

Address: 815 Pineola Street, Newland, NC 28657

## **Miscellaneous (Other Services)**

### **Agency Name: WAMY Community Action**

Description: Housing weatherization and rehabilitation services; Family self-sufficiency programs; job training and placement assistance; thrift shop gardening assistance, transportation for elderly to nutrition program sites. Small business loan and technical assistance programs.

Address: 225 Birch St #2, Boone, NC 28607

Phone: (828) 264-2421

Website: [www.wamycommunityaction.org](http://www.wamycommunityaction.org)

### **Agency Name: Centro Latino-Community Agency Serving Latino Audiences**

Address: 434 Hospital Drive, Linville, NC 28657

Phone: (828) 737-7510

Contact Person: Lucy Hoffman

Email: [averyamigos@avery.org](mailto:averyamigos@avery.org)

### **Agency Name: Humane Society- Avery County**

Description: Offers an animal shelter with adoptable dogs, cats, and other animals. Some animals may also be available to foster.

Phone: (828) 733-9265

Website: <https://averyhumane.org/>

Address: 279 New Vale Road, Newland, NC 28657

### **Agency Name: Reaching Avery Ministry**

Program: RAM's Rack Thrift Shop

Description: Sells donated household items like bedding, appliances, furniture, and more.

Phone: (020) 733-5127

Website: [www.ramsrack.com](http://www.ramsrack.com)

Address: 147 New Vale Road, Newland, NC 28657

**Agency Name: Volunteer Avery County**

Description: Matches volunteers with volunteer opportunities and offers funds and resources for basic needs. Also offers a food pantry.

Phone: (828) 737-0718

Website: [www.averycountync.gov/departments/volunteer\\_avery\\_county.php](http://www.averycountync.gov/departments/volunteer_avery_county.php)

Address: 165 Schultz Street, Newland, NC 28657

### **Rent/Utility/Housing**

**Agency Name: Northwestern Regional Housing Authority**

Description: Mortgage Payment Program (assists with foreclosure prevention)

Address: 869 NC-105 Ext, #3, Boone, NC 28607

Phone: (828) 264-6683

Website: <https://www.nchfa.com/about-us/nc-homeowner-assistance-fund>

**Agency Name: W.A.M.Y Community Action**

Description: It is the mission of WAMY Community Action to partner with communities and families to provide the disadvantaged the tools and support they need to become self-sufficient. One of the ways that individuals can become self-sufficient is by having a safe, warm and healthy place to live. To tackle this critical issue, WAMY Community Action, with grant support from the AMY Wellness Foundation, is establishing Community Housing Coalitions in Avery, Mitchell, and Yancey Counties. The aim is to bring together agencies, church, civic, and volunteer organizations to combine ideas and resources in order to improve the quality of housing for low-income populations and bridge the gaps in social service needs.

Address: 496 A Balsam Ave, Spruce Pine, NC 28777

Phone: (828) 766-9150

**Agency Name: Habitat for Humanity- Avery County**

**Program: Affordable Homeownership**

Description: Local volunteers work with eligible families to build homes. Qualified homebuyers pay back an interest-free mortgage over 25 years.

Phone: (828) 733-2025

Website: <https://www.averycohfh.org/>

Address: 57 John Taylor Road, Newland, NC 28657

**Program: Habitat ReStore**

Description: Offers new and gently used furniture, home goods, building materials, and appliances.

Phone: (828) 733-2025

Website: <https://www.averycohhf.org/>

Address: 2170 Miller's Gap Highway, Newland, NC 28657

**Agency Name: Housing Authority – Northwestern Regional (Avery County Office)**

Description: Offers vouchers for approval Section 8 properties. Vouchers offer financial help with rent. Also offers rental properties with rent based on income.

Phone: (828) 733-1546

Website: [www.nwrha.com](http://www.nwrha.com)

Address: 253 Elk Park School Road, Elk Park, NC 28622

## **Support Groups**

**Agency Name: Hope Pregnancy Resource Center**

Description: Medical support including fee and confidential pregnancy tests, ultrasounds, physician referrals and other testing. Material assistance such as baby and maternity clothes, housing and baby items. Emotional support including counseling, education, adoption referrals, and post abortion support groups. Spiritual encouragement through bible studies, lending library and evangelism.

Address: 208 Howard St, Boone, NC 28607

Phone: (828) 265-HELP

Website: [www.firstgiving.com/HPRCinBoone](http://www.firstgiving.com/HPRCinBoone)

Agency Name: Avery Preganancy and Resource Center

Description: Christain based pregnancy resource center. Provides resource room, mentoring, parenting classes, and newsletter.

Address: 1808 Millers Gap Hwy, Newland, NC 28657

Phone: (828) 733-2400

Contact Person: JoAnne Allison

Website: <https://www.averypregnancycenter.com/>

## **Transportation**

**Agency Name: Avery County Transportation**

Address: 34 Pershing St, Newland, NC 28657

Phone: (828) 733-0005

Contact Person: Linda Cuthbertson

Website: [www.averycountync.gov](http://www.averycountync.gov)

Hours: Mon-Fri 8:00 am-4:30 pm. Special transportation for medical purposes

**Agency: Avery County Transportation Authority**

Description: Offers public demand response van transportation.

Website: [www.averycountync.gov/departments/transportation\\_department.php](http://www.averycountync.gov/departments/transportation_department.php)

## **Law Enforcement**

**Agency Name: Avery County Sheriff's Office**

Description: The mission of the Avery County Sheriff's Office is to provide to the citizens of Avery County a professional and well trained staff to provide exceptional service and to protect the citizens and their property. We will enforce the laws fairly and without prejudice and will treat each other with respect and dignity in so far as they will allow. The Avery County Sheriff's Office will continually strive for excellence and will endeavor each day to build and improve community relations. Every person in the Avery County Sheriff's Office will be help to a high standard of honesty and integrity in both their professional and personal lives.

Address: PO Box 426 Newland, NC 28657

Phone: (828) 733-2071 ext. 1208

Contact Person: Kevin Frye (Sheriff)

**Agency Name: North Carolina Prisons- Western Region (Avery- Mitchell Correctional Institution)**

Description: State correctional facility for men.

Phone: (828) 765-0229

Website: <https://www.ncdps.gov/adult-corrections/prison-facilities/avery-mitchell-correctional-institution>

Address: 600 Amity Park Road, Spruce Pine, NC 28777



