

Avery County Comprehensive Community Resource Guide



Children Services

Agency Name: Avery County Department of Social Services

Description: Child day care, foster care, foster care licensure, adoption, emergency placements and independent living. Crises intervention, emergency assistance, food stamp program and Health choice. Low income energy assistance, Medicaid, Workfirst family assistance, Welfare-to-Work and work permits.

Address: P O Box 309, Newland, NC 28657

Phone: 828/733-8230

Website: <http://www.averydss.com>

Agency Name: Crossnore Child Development Center

Description: Full daycare facility for birth through pre-K. Modern, state of the art facility. WE LEARN curriculum followed. Meals and snacks provided.

Address: 129 Allen Circle, Crossnore, NC 28616

Phone: 828/733-4229

Agency Name: Intermountain Children's Services, Inc (Head Start)

Description: Comprehensive child development program for economically disadvantaged preschoolers. Services include education, social services, parent involvement, services to the disabled, health, mental health, nutrition, and transition services.

Address: P O Box 338, Spruce Pine, NC 28777

Phone: 828/688-2190

Agency: Crossnore School and Children's Home

Program: Foster Care and Adoption

Description: Recruits, trains, and supervises families who want to become foster or adoptive parents.

Main: 336-721-7600

Website: www.crossnore.org/foster-care-adoptions

Address 100 DAR Drive, Crossnore, Avery

Program: Youth in Transition

Description: Offers support to young adults aging out of foster care or who have experienced foster care in the past. Offers peer counseling and financial literacy. Also offers help with finding housing, transportation, and employment.

Main: 336-721-7600

Website: www.crossnore.org/youth-in-transition

Address 100 DAR Drive, Crossnore, Avery

School

Agency: Mayland Community College (Avery Learning Center)

Description: Offers a variety of educational services to adults, including an ESL class; designed for anyone seeking to speak, read, or write the English language. Also offers a GED class and a life skills training program for developmentally disabled adults.

Main: 828-733-5883

Website: <http://www.mayland.edu/>

Address P.O. Box 94, Newland, Avery

Agency: NC Cooperative Extension Service - Avery County

Program: North Carolina Cooperative Extension Center - Avery County

Description: Offers forestry management services and agricultural production information. Offers nutrition information workshops and food safety education. Also offers youth programs such as 4-H activities, clubs, and camps.

Main: 828-733-8270

Website: <https://avery.ces.ncsu.edu/>

Address 661 Vale Road, Newland, Avery

Agency: School District - Avery County

Program: Homeless Liaison

Description: Offers services for homeless youth and their families. Helps students enroll or stay in school. Connects families to community resources for health, transportation, food, and more.

Main: 828-733-6006

Website: <http://www.averyschools.net>

Address 775 Cranberry Street, Newland, Avery

Program: Public Schools

Description: Offers public and special education. Also handles reports of bullying. Visit website to find contact information for each school.

Main: 828-733-6006

Website: <http://www.averyschools.net>

Address 775 Cranberry Street, Newland, Avery

Clothing

Agency Name: "Reaching Avery" Ministry (Emergency Food Pantry)

Description: Assistance with utility expenses, prescriptions, and fuel/wood for heat. Emergency food boxes, low-cost or free clothing, household items, and furniture (when available).

Address: P O Box 234, Newland, NC 28657

Phone: 828/733-5127

Employment/Education/Training

Agency Name: Mayland Community College – Basic Skills Program

Description: Assistance with basic skills such as reading and math, assistance attaining GED, college preparation, assistance with college placement exams, English as a Second Language (ESL) classes and compensatory education for individuals with mental, emotional, or physical disabilities. Students 16-18 years old may participate with permission.

Address: 200 Mayland Drive/ Spruce Pine, NC 28777

Phone: (828)765-7351

Contact Person: Steve Gunter (ext. 208) / Keeli Fawcett (ext. 291) (for underage students)

Website: www.mayland.edu

Agency Name: Mayland Community College –Human Resource Development

Description: The Human Resources Development (HRD) Program is designed to provide employment skills training to unemployed and underemployed adults. Tuition and fees for HRD classes are waived if the student is unemployed, has received notice of a layoff, or meets our income guidelines

Address: 200 Mayland Drive/ Spruce Pine, NC 28777

Phone: (828)765-7351 ext. 249

Website: www.mayland.edu

Agency Name: Appalachian State University

Description: Nestled in the Blue Ridge Mountains of North Carolina, Appalachian State University offers a challenging academic environment, energetic campus life and breathtaking location. Appalachian combines the best attributes of a small liberal arts college with those of a large research university. Known for its value and affordability, Appalachian enrolls about 17,000 students and offers more than 140 undergraduate and graduate majors. Small classes and close interactions between faculty and students create a strong sense of community, which has become an Appalachian hallmark. Appalachian, located in Boone, N.C., is one of 16 universities in the UNC system.

Address: A.S.U. Box 32004, Boone, NC 28608

Phone: 828/262-2000

Website: www.appstate.edu

Agency Name: JobLink Career Center

Description: training assistance, On-the-job training

Address: 428 Pineola St, Newland, NC 28657 P O Box 807, Newland, NC 28657

Phone: 828/737-5419

Contact Person: Carrie Stewart

Agency Name: American Business Corporation- Job Corps Recruitment

Description: Residential and non-residential employability training to include trade training, academic (HS and GED) and some community college. Job preparation and retention skills. Trained at Job Corps centers and provide placement services and mentoring upon completion.

Address: Charlotte Merchandise Mart, 800 Briar Creek Road, Suite BB509, Charlotte, NC 28205 Phone: 888/801-0974

Website: www.jobcorps.gov

Agency Name: Mayland Community College

Description: Learning opportunities, work experience, skill assessment and development, counseling and support for low-income at risk youth.

Address: P O Box 827, Spruce Pine, NC 28777

Phone: 828/765-7758 Website: www.mayland.edu

Agency Name: Blue Ridge Reading Team

Description: Tutoring in local schools, prisons, home schools and Hispanic communities.

Address: P O Box 32, Bakersville, NC 28705

Phone: 828/688-4125

Agency Name: Workforce Office/JobLink Career Center

Description: Job development contacts, Job search, Job placement, Unemployment Insurance, Financial assistance for re-training, Resource area, Skills training, Career Resource Area

Address: 428 Pineola St, Newland, NC 28657 P O Box 807, Newland, NC 28657

Phone: 828-737-5419

Website: www.ncworks.gov

Agency Name: Vocational Rehabilitation

Description: Vocational counseling, training and job placement for individuals with physical and mental disabilities.

Address: P O Box 386, Newland, NC 28657

Phone: 828/733-9345

Website: www.ncdhhs.gov/dvrs

Agency: NCWorks Career Center - Avery County

Program: Training Services

Description: Offers assessment and counseling for career choices and goals. Offers financial help with tuition and books at a community college or trade school for up to 2 years. Also offers on-the-job training and internships.

Main: 828-737-5419

Website: <http://www.nccommerce.com/workforce/job-seekers>

Address 428 Pineola Street, Newland, Avery

Food

Agency Name: Hospitality House of the Boone Area, Inc

Description: Crisis intervention facility assisting families and individuals in homeless/hunger situations. Bread of Life Meal daily at 5:30pm; breakfast at 7:30am; limited traveler's assistance and other services/support.

Address: 338 Brook Hollow Rd, Boone, NC 28607

Phone: 828-264-1237

Website: <http://hospitalityhouseofboone.org>

Agency: Toe River Health District

Program: WIC

Description: A resource within the community WIC provides an array of resources to women, infants, and children. These services include nutrition/resources that help the ability of mothers to buy food. WIC is a resource located at the health department.

Address: 545 Schultz Circle, Newland, NC 28657

Phone: 828/733-6031

Agency Name: "Reaching Avery" Ministry (Emergency Food Pantry)

Description: Assistance with utility expenses, prescriptions, and fuel/wood for heat. Emergency food boxes, low-cost or free clothing, household items, and furniture (when available).

Address: P O Box 234, Newland, NC 28657

Phone: 828/733-5127

Agency Name: Manna Food Bank

Description: Collects, stores, warehouses and distributes food to MANNA accredited nonprofits throughout 16 counties in Western North Carolina. MANNA provides direct service on a very limited basis to those struggling with hunger through our MANNA Packs for Kids Program and Food Stamp Outreach. MANNA assists partner agencies with acquiring food to serve those facing hunger.

Address: 627 Swannanoa River Road, Asheville, NC 28805

Phone: 828/299-FOOD

Email: MANNAFoodBank@FeedingAmerica.org

Website: WWW.MANNAFoodBank.org

Agency: Reaching Avery Ministry

Program: Emergency Assistance and Food

Description: Offers emergency food boxes and housekeeping basics. Also offers financial help with utilities, prescription medications, rent, and mortgage. Motel vouchers and gasoline vouchers available. Makes referrals to other agencies the local area as needed.

Main: 828-733-5127

Website: www.ramsrack.com

Address 147 New Vale Road, Newland, Avery

Senior Services

Agency Name: Avery County Home Health Agency

Address: 240 Summer Haven Street, Newland, NC 28657

Phone: 828/733-1550

Contact Person: Robert Wiseman, County Manager

Agency: Blowing Rock Rehabilitation and Davant Extended Care Center

Description: The Adult Day Care Center at Blowing Rock Hospital is an adult day care located in Blowing Rock, NC. Adult day care normally offers organized daily activities in a community-based setting along with personal care services. Adult day cares like The Adult Day Care Center at Blowing Rock Hospital are designed to provide social stimulation and health services to seniors who require supervised care. Caregivers often utilize them to take respite from their normal care-giving responsibilities. Adult day cares usually offer transportation to and from the center, social activities, meals and snacks, and assistance with activities of daily living. Centers typically operate during normal business hours and are open five days a week.

Phone: 828-295-0201

Address Blowing Rock Hospital, Newland, Avery

Agency: Senior Services - Avery County

Program: Avery Senior Center

Description: Offers services and activities for older adults. Offers exercise classes, games, and day and overnight trips. Offers computer classes, health screenings, and health education. Also offers seasonal/holiday parties, arts and crafts, and more. Offers information and referrals to community resources. Also offers a congregate lunch meal for older adults.

Main: 828-733-8220

Website: www.averycountync.gov/departments/senior_services.php

Address 165 Shultz Circle, Newland, Avery

Local/County Government

Agency Name: Avery County

Address: P O box 640, Newland, NC 28657

Phone: 828/733-8202

Contact Person: Robert Wiseman, County Manager

Website: www.averycountync.gov

Agency Name: Town of Newland

Address: P O Box 429, Newland, NC 28657

Phone: 828/733-2023

Contact Person: Brenda Pittman, Newland Town Manager

Email: townmgr@newlandgov.com

Website: <http://newlandgov.com>

Agency: Court System - Avery County

Program: Clerk of Court

Description: Performs all clerical and record-keeping functions in the court. Also hears a variety of special cases and takes guilty pleas for minor offenses.

Main: 828-737-6700

Website: www.nccourts.gov/locations/avery-county

Address 200 Montezuma Street, Newland, Avery

Program: Magistrate's Office

Description: Judicial officer of the District Court. Issues warrants and sets bail. Accepts guilty pleas for minor misdemeanors and hears small claims cases. Also issues mental commitments and performs marriage ceremonies.

Main: 828-737-6719

Website: www.nccourts.gov/locations/avery-county

Address 200 Montezuma Street, Newland, Avery

Agency Name: Avery County Department of Social Services

Description: Child day care, foster care, foster care licensure, adoption, emergency placements and independent living. Crises intervention, emergency assistance, food stamp program and Health choice. Low income energy assistance, Medicaid, Workfirst family assistance, Welfare-to-Work and work permits.

Address: P O Box 309, Newland, NC 28657

Phone: 828/733-8230 Website: <http://www.averydss.com>

Agency Name: Avery County Emergency Services

Description: Plans and directs disaster response efforts for the county. Helps other agencies develop their emergency plans. Also offers emergency response to fire, fire safety education, and fire prevention services.

Main: 828-733-8213

Website: www.averycountync.gov/departments/emergency_management.php

Address 175 Linville Street, Newland, Avery

Agency Name: Avery County Hyper-Reach

Description: A free notification service that offers a quick way to share information. Alerts users to missing people, utility outages, severe weather, and more.

Main: 828-733-8213

Website: www.averycountync.gov/departments/emergency_management.php

Address 175 Linville Street, Newland, Avery

Agency Name: Avery County Parks and Recreation

Description: Offers recreational facilities and parks. Offers senior recreation, sports leagues, pools, and more.

Main: 828-733-8266

Website: www.averycountync.gov/new_residents/parks_and_recreation/index.php

Address 185 Shady Street, Newland, Avery

Agency Name: Avery County Veterans Services

Description: Offers information about benefits to veterans and their families. Also helps complete benefit applications. Offers referrals to other community agencies.

Main: 828-733-8211

Website: www.averycountync.gov/departments/veterans_services.php

Address 175 Linville Street, Newland, Avery

Medical Care

Agency Name: Avery Health Care System

Description: Serve permanent and seasonal residents by providing hospital primary care, physician specialty services, extended healthcare, restorative care, home care, behavioral health services and sleep studies. Managed by Carolinas HealthCare System, Avery Health Care System includes Charles A. Cannon Jr. Memorial Hospital and considers preventive medicine and community projects part of its mission.

Address: 434 Hospital Drive, Linville, NC 28646

Phone: 828/737-7004

Website: www.averyhealthcare.org

Agency Name: Avery County Health Department

Description: Services provided in the following areas: Adult health, breast and cervical cancer control program, child services, CC4C/CMARC, communicable diseases, environmental health, health promotion, HIV, immunization services, laboratory services, lactation support, STD care and prevention services, TB control, vital records, WIC, and women's preventive health.

Address: 545 Schultz Circle, Newland, NC 28657

Phone: 828/733-6031

Website: <http://www.toeriverhealth.org/>

Agency Name: Avery County Department of Social Services

Description: Child day care, foster care, foster care licensure, adoption, emergency placements and independent living. Crises intervention, emergency assistance, food stamp program and Health choice. Low income energy assistance, Medicaid, Workfirst family assistance, Welfare-to-Work and work permits.

Address: P O Box 309, Newland, NC 28657

Phone: 828/733-8230

Website: <http://www.averydss.com>

Agency Name: Appalachian AIDS Outreach

Description: Offer HIV/AIDS educational programs suited for any audience to provide the best education. One-on-one educational programs for HIV/AIDS is available.

Address: 161 Howard Street, Suite J, Boone, NC 28607

Phone: 828/268-9661

Agency Name: Blazing Saddles (Therapeutic Riding Program)

Description: Provides therapeutic horseback riding for children and adults with disabilities including physical, mental, emotional, medical, learning, attention deficit, speech, etc.

Address: P O Box 3082, Boone, NC 28607

Phone: 828/265-5391 or 828/264-1237

Website: <http://www.blazingsaddlesnc.com>

Agency Name: Hope Pregnancy Resource Center

Description: Medical support including free and confidential pregnancy tests, ultrasounds, physician referrals and other testing. Material assistance such as baby and maternity clothes, housing and baby items. Emotional support including counseling, education, adoption referrals, and post abortion support groups. Spiritual encouragement through Bible studies, lending library and evangelism.

Address: 232 Furman Road, Boone, NC 28607

Phone: 828/265-HELP

Website: <http://www.firstgiving.com/HPRCinBoone>

Agency: Appalachian Regional Healthcare System

Description: Offers specialist referrals, help getting access to medications, and patient case management. A behavioral outpatient clinic offering therapy for families, adults, and children. Also offers psychiatric evaluation, medication management, and group therapy sessions. Offers healthcare services for patients who are not in need of the ER but cannot wait for an appointment.

Phone: 828737-7725

Address: 436 Hospital Drive, Linville, Avery

Website: apprhs.org/Appalachian-healthcare-project/

Agency: High Country Community Health

Program: Dental Clinic

Description: Offers dental services that includes preventive care, extractions, dentures, and more.

Watauga Dental: 828-406-1925

Website: www.highcountrycommunityhealth.com/neurology

Address 504 Pineola Street, Newland, Avery

Program: Medical Clinic

Description: Offers primary care services including screenings for high blood pressure, diabetes, Hepatitis C, and more. Offers general physical examinations, lab work, and care for acute conditions like an ear infection or sore throat. Also offers counseling services and medication assisted treatment help with substance abuse.

Website: www.highcountrycommunityhealth.com/cardiology

Address 448 Cranberry Street, Newland, Avery

Mental Health

Agency Name: Alcohol/Drug Council

Description: Prevention of substance abuse through educational programs, displays and literature. Assistance to parents coping with child's substance abuse

Address: 130 Poplar Grove Connector, Suite G, Boone, NC 28607

Phone: 828/262-5051

Website: <http://newriver.org>

Agency Name: Daymark Recovery Services

Description: Family preservation by intensive family therapy. Case management. Individual therapy. Substance abuse education, support, assessment, referral and treatment. Psychiatric evaluation. Psychological testing and liaison with schools. Parents and Children Together (PACT) program for ages 0-3.

Address: 360 Beech Street, Newland, NC 28657

Phone: 828/733-5889

Website: www.daymarkrecovery.org

Agency: North Carolina Vocational Rehabilitation - Newland

Description: Offers opportunities to persons living with a mental or physical disability that prevents getting and keeping a job. Depending upon an individual's eligibility and financial need, services may include: diagnostic evaluations, counseling, rehabilitation engineering, physical/mental restoration, limited transportation on a case to case basis, job placement assistance, and modifications to a vehicle, job, or worksite.

Main: 828-733-9345

Website: www.ncdhhs.gov/dvrs

Address 815 Pineola Street, Newland, Avery

Miscellaneous (Other Services)

Agency Name: WAMY Community Action

Description: Housing weatherization and rehabilitation services; Family self-sufficiency programs; job training and placement assistance; thrift shop; gardening assistance, transportation for elderly to nutrition program sites. Small business loan and technical assistance programs.

Address: P O Box 2688, 152 Southgate Drive, Boone, NC 28607

Phone: 828/264-2421

Website: www.wamycommunityaction.org

Agency Name: Centro Latino-Community Agency Serving Latino Audiences

Address: 434 Hospital Drive. Linville, NC 28657

Phone: 828-737-7510

Contact Person: Lucy Hoffman

Email: averyamigos@avery.org

Agency: Humane Society - Avery County

Description: Offers an animal shelter with adoptable dogs, cats, and other animals. Some animals may also be available to foster.

Main: 828-733-2333

Website: <https://averyhumane.org/>

Address 279 New Vale Road, Newland, Avery

Agency: Reaching Avery Ministry

Program: RAM'S Rack Thrift Shop

Description: Sells donated household items like bedding, appliances, furniture, and more.

Ram's Rack: 828-733-5095

Website: www.ramsrack.com

Address 147 New Vale Road, Newland, Avery

Agency: Volunteer Avery County

Program: Volunteer Avery County

Description: Matches volunteers with volunteer opportunities and offers funds and resources for basic needs. Also offers a food pantry.

Main: 828-737-0718

Website: www.averycountync.gov/departments/volunteer_avery_county.php

Address 165 Schultz Street, Newland, Avery

Rent/Utility/Housing

Agency Name: Northwestern Regional Housing Authority

Description: Mortgage Payment Program (assists with foreclosure prevention)

Address: 869 Hwy 105 Ext, Suite 10, Boone, NC 28607

Phone: 828/264-6683

Website: www.ncforeclosureprevention.gov

Agency Name: W.A.M.Y Community Action

Description: It is the mission of WAMY Community Action to partner with communities and families to provide the disadvantaged the tools and support they need to become self-sufficient. One of the ways that individuals can become self-sufficient is by having a safe, warm and healthy place to live. To tackle this critical issue, WAMY Community Action, with grant support from the AMY Wellness Foundation, is establishing Community Housing Coalitions in Avery, Mitchell, and Yancey Counties. The aim is to bring together agencies, church, civic, and volunteer organizations to combine ideas and resources in order to improve the quality of housing for low-income populations and bridge the gaps in social service needs.

Address: 496 A Balsam Ave, Spruce Pine, NC 28777

Phone: (828) 766 -9150

Agency: Habitat for Humanity - Avery County

Program: Affordable Homeownership

Description: Local volunteers work with eligible families to build homes. Qualified homebuyers pay back an interest-free mortgage over 25 years.

Main: 828-733-1909

Website: <http://www.averycohfh.org/>

Address 57 Taylor Road, Newland, Avery

Program: Habitat ReStore

Description: Offers new and gently used furniture, home goods, building materials, and appliances.

Avery ReStore Phone: 828-733-2025

Website: <http://www.averycohfh.org/>

Address 2170 Miller's Gap Highway, Newland, Avery

Agency: Housing Authority - Northwestern Regional A (very County Office)

Description: Offers vouchers for approved Section 8 properties. Vouchers offer financial help with rent. Also offers rental properties with rent based on income.

Main: 828-733-1546

Website: www.nwrha.com

Address 253 Elk Park School Road, Elk Park, Avery

Support Groups

Agency Name: Hope Pregnancy Resource Center

Description: Medical support including free and confidential pregnancy tests, ultrasounds, physician referrals and other testing. Material assistance such as baby and maternity clothes, housing and baby items. Emotional support including counseling, education, adoption referrals, and post abortion support groups. Spiritual encouragement through Bible studies, lending library and evangelism.

Address: 232 Furman Road, Boone, NC 28607

Phone: 828/265-HELP

Website: www.firstgiving.com/HPRCinBoone

Agency Name: Avery Pregnancy and Resource Center

Description: Christian based pregnancy resource center. Provides resource room, mentoring, parenting classes, and newsletter.

Address: Hwy 194S, Newland, NC 28657 (beside Avery High School)

Phone: 828/733-2400 Contact Person: JoAnne Allison

Website: www.averyprc.org

Transportation

Agency Name: Avery County Transportation

Address: P O Box 443, Newland, NC 28657

Phone: 828/733-0005

Contact Person: Linda Cuthbertson

Website: www.averycountync.gov

Operate Mon – Fri 8:00am- 4:30pm. Special transportation for medical purposes

Agency: Avery County Transportation Authority

Description: Offers public demand response van transportation.

Main: 828-733-0005

Website: www.averycountync.gov/departments/transportation_department.php

Address 34 Perishing Street, Newland, Avery

Law Enforcement

Agency Name: Avery County Sheriff's Office

Description: The mission of the Avery County Sheriff's Office is to provide to the citizens of Avery County a professional and well trained staff to provide exceptional service and to protect the citizens and their property. We will enforce the laws fairly and without prejudice and will treat each person with respect and dignity in so far as they will allow. The Avery County Sheriff's Office will continually strive for excellence, and will endeavor each day to build and improve community relations. Every person in the Avery County Sheriff's Office will be held to a high standard of honesty and integrity in both their professional and personal lives.

Address: PO Box 426 Newland, NC 28657

Phone: (828) 733-2071 ext. 1208

Contact Person: Kevin Frye (Sheriff)

Agency: North Carolina Prisons - Western Region (Avery-Mitchell Correctional Institution)

Description: State correctional facility for men.

Main: 828-765-0229

Website: www.ncdps.gov/Adult-Corrections/Prisons/Prison-Facilities/AveryMitchell-Correctional-Institution

Address 600 Amity Park Road, Spruce Pine, Mitchell